



Pet Resort Registration - Boarding and Daycare Contract

This agreement and any supplements referred to herein apply to all visits by "Owners" pet(s) to Sonoran Desert Pet Resort.

Owner's Name: _____

Address: _____

Home Phone Number: _____ Emergency Contact Name: _____

Cell Phone: _____ Phone Number: _____

Work Phone: _____ Veterinarian Name: _____

Email: _____ Phone Number: _____

Who, besides yourself, is authorized to pick up your pets?

Name: _____ Phone: _____

Name: _____ Phone: _____

Name: _____ Phone: _____

Please choose a *Password* that allows someone else to pick up your pets: _____

Pet's Name: _____ Age: _____ Breed: _____

MALE/FEMALE Color: _____ Weight: _____

When last Distemper/Parvo Combo Vaccine given: _____

When last Rabies Vaccine given: _____

Additional considerations in the care of your pet: _____

Medication Needed: _____ Food Instructions/Brand: _____

ALL VACCINES MUST HAVE BEEN GIVEN BY A LICENSED VETERINARIAN.

•**Vaccines required for Dogs to stay:** Pets must be current on Distemper I Parvo combo, Rabies, Bordetella per veterinarian protocol (vaccine titers may be accepted).

•**Vaccines required for Cats to stay:** Pets must be current on Distemper combo (Fvrcp), Rabies.

•**Mealtime Instructions:** We feed Science Diet food in our Resort. You may provide your own food.

Please bring in serving size baggies/container. (A\$5.00 repackaging fee may be charged if not pre-bagged.) It is always best to bring your own food to help prevent upset stomachs. In addition, if you choose to use Resort's food, Resort will not be held responsible for any food allergies or complications that may occur.

1. Please limit toys and blankets to "2" items. Put your name and your pet's name on items.
2. Throughout your pet's stay with us, potty breaks, feeding and interaction with the staff are all included.
3. We will also apply Bio-Spot Flea/Tick Prevention upon admission to the boarding facility, if we find evidence of fleas or ticks. In addition, long toenails will be trimmed. Owner is responsible for the costs associated with these items.
4. All charges incurred by the owner shall be paid upon pick-up of pet.
5. If your pet requires Veterinarian care while at Sonoran Desert Pet Resort and you or your representative cannot be reached, we have sole discretion to engage in any medical decisions that need to be made concerning the health and safety of your pet and others at the Resort.
6. Reservations are required. A valid credit card number is required to hold your reservation. Cancellations with less than 48 hours notice (7 days during peak times) will be charged a \$50.00 cancellation fee.

By signing this form, you are acknowledging the information to be correct and up to date. You further acknowledge that you have read and agree to the terms & conditions on both the front and back of this agreement.

Signature

Date

Terms & Conditions for Boarding and Daycare

This is a contract between Sonoran Desert Pet Resort LLC (hereinafter called "Resort" and the pet owner (hereinafter called "Owner")

- By signing this contract and leaving his/her pet with Resort, Owner certifies to the accuracy of all information given of said pet.
- Owner agrees to pay the rate for boarding in effect on the date the pet is checked into the Resort.
- All charges incurred by Owner shall be payable upon pick up of the pet. Charges begin on the day you leave your pet. Check out time is 12:00 pm on the Departure Date and additional charges will be due for late check-out. Resort, at its discretion, may require first time clients to pay Charges at time of check-in. The Resort shall have, and is hereby granted a lien on the pet for any and all unpaid charges resulting from boarding pet at the Resort. Owner will be responsible for all legal costs of Resort in collection matters.
- Should Owner be unable to collect pet in person, then a representative of Owner must provide proof of identity along with a phone call from Owner to provide proper account verification. Appropriate payment will need to be received by Resort before pet can be released. Please notify Resort in advance if this should become the case.
- Owner agrees to pay all costs and charges for special services requested, and all veterinary costs the pet incurs during the time said pet in the care of the Resort.
- Once a booking is made, a reservation is held for that animal for the dates booked. During non-holidays, we require a minimum notice 48 hours before your check-in date or a \$50.00 fee is required as payment. During holiday/peak periods, we require a 7 day minimum notice before your check-in date or a \$50.00 fee is required as payment. ANY reservation that falls over a holiday/peak period is considered a holiday/peak reservation and therefore requires 7 days' notice. (I.e. you are booked December 20- December 30, you would need to cancel your reservation by December 13th as your reservation falls over a holiday.) Holiday/peak periods include but are not limited to New Year's Day, Martin Luther King Day, President's Day, Easter, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving, Christmas and the entire months of June, July and August, spring break and fall break.
- We deem failure to pay and/or failure to uphold bookings very seriously and payment will be sought through legal channels.
- We reserve the right to ask for a deposit at any time and all prices are subject to change. Anyone wanting to make a reservation more than 2 calendar months in advance can do so by pre-paying for the dates of the reservation. This pre-payment is for regular boarding fees only. Any additional services and charges will be added at the time of check in. This pre-payment is non-refundable.
- IF PET BECOMES ILL OR IF THE STATE OF THE ANIMAL'S HEALTH OTHERWISE REQUIRES PROFESSIONAL ATTENTION, OR IF YOUR PET(S) SHOTS ARE EXPIRED OR EXPIRE DURING THEIR STAY THE RESORT MAY USE ITS SOLE DISCRETION TO ENGAGE IN VETERINARIAN SERVICES AND THE EXPENSES THEREOF SHALL BE PAID BY THE OWNER. You acknowledge and agree that in the unlikely event your pet becomes ill or injured, or if your Pet has a pre-existing condition which is aggravated by its stay at Resort and requires professional attention, or if your Pet passes away during its stay, we will attempt to notify you or your Agent. Resort at its sole discretion, may engage the services of a veterinarian and/or administer medicine or give other necessary attention to your Pet, and you hereby authorize Resort to provide any such service at your additional expense. If you refuse medical treatment for your pet, Resort, at its sole discretion, may engage the services of a veterinarian and/or administer medicine to make your Pet as comfortable as possible until picked up by you or your Agent, and you hereby authorize us to provide any such service at your additional expense.
- Resort charges a minimum return Check Fee of \$25.00.
- If after 7 days your account with Resort is not paid, it will be turned over to our Collection Department, which will incur late fees and interest.
- Owner understands that Resort cannot be held responsible for dirty, damaged, or destroyed belongings.
- Resort will apply Flea & Tick prevention to any boarding pet if we find evidence of fleas or ticks. In addition, long toenails pose a potential safety risk and will be trimmed. Owner is responsible for the costs associated with these items.
- Owner specifically represents to Resort that the pet has not been exposed to rabies, and furthermore pet has received annual vaccines for rabies, parvo & distemper combo, kennel cough, which can be also confirmed by the veterinarian listed on the permanent boarding record.
- If Owner's pet is old and/or not in good health, the Owner agrees:
WAIVER OF RESORT LIABILITY PERTAINING TO OLD PETS AND/OR PETS NOT IN GOOD HEALTH. A kennel can be a very stressful place for a pet that is old or not in good health. The Resort will do its best to care for your pet, but the Resort will not be held responsible for the pet's well-being in this situation.
- DURING THE TIME THAT THE PET IS IN THE CUSTODY OF THE RESORT, RESORT SHALL NOT BE LIABLE FOR ANY SICKNESS, DISEASE, THEFT, DEATH OR INJURY WHICH MAY BE SUFFERED BY THE PET OR ANY OTHER CAUSE OF ACTION, WHATSOEVER, ARISING OUT OF OR BEING CONNECTED IN ANY WAY WITH THE BOARDING OF SAID PET EXCEPT IN THE EVENT OF NEGLIGENCE ON THE PART OF THE RESORT, ITS AGENTS, AND/OR EMPLOYEES.
- While your pet is staying at Resort, he/she may come into contact with other pets. Every effort will be made to ensure the safety of your Pet. You acknowledge and agree that in the unlikely event that your Pet is injured by another pet, YOU HEREBY RELEASE SONORAN DESERT PET RESORT AND ITS AGENTS FROM ANY LIABILITY FOR SUCH INJURY. If your Pet injures another Pet(s), Staff Member or other human being, you will be solely responsible for any injury and all associated cost for said injury to the Pet(s), Staff Member or other human being as well as your own Pet and YOU HEREBY RELEASE SONORAN DESERT PET RESORT AND ITS AGENTS FROM ANY LIABILITY FROM SUCH INJURY. All Pets coming into the Resort are required to be vaccinated. However, it is still possible for your Pet to become ill, even if vaccinated. This is not due to any circumstance or condition at the Resort and you agree that Resort is not liable for any illness suffered by your Pet during or after its stay, including but not limited to Tracheobronchitis (Canine/Kennel Cough).
- Should you abandon your pet, all services with the exception of administering medications necessary to ensure Pet health and safety will be terminated. We will attempt to contact you by telephone and/or in writing using the information that you have provided, advising you that if your Pet is not picked up within a reasonable time period, your Pet will be deemed abandoned and we will deliver the Pet to a third to a third party adoption agency, Animal Control, or other similar government agency. If you fail to pick-up your Pet for any reason, YOU RELEASE SONORAN DESERT PET RESORT AND ITS AGENTS FROM ALL FURTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET.
- This contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and the Resort.
- From time to time, Resort will photograph or video tape your pet. You authorize Resort to use these photos in Print, Online, TV and other forms of advertising.
- I understand that, despite Sonoran Desert Pet Resort's efforts to maintain the safety of every dog and human at Sonoran Desert Pet Resort's facilities, there are certain risks involved in doggie day care. These risks include but are not limited to my dog getting injured during an altercation with another dog and my dog contracting fleas, kennel cough or some other communicable illness. I voluntarily accept these risks, and release Sonoran Desert Pet Resort and its employees, independent contractors, owners and assigns from any and all claims arising out of injury or damage in any way related to or resulting from my association with Sonoran Desert Pet Resort, including but not limited to claims of injuries to my dog, myself or anyone I send to pick up or drop off my dog, or to any property that belongs to me. I understand and agree that dogs are unpredictable animals, and that if my dog becomes injured while at Sonoran Desert Pet Resort I will be responsible for my dog's veterinary bills and any other costs incurred due to the injury. I agree that Sonoran Desert Pet Resort may use my credit card number, provided in my Sonoran Desert Pet Resort Application ("Card"), to pay for any such veterinary costs.

I further understand that, though Sonoran Desert Pet Resort will attempt in an emergency to contact my dog's personal veterinarian as well as myself, such an emergency might not provide the time to do so prior to the administration of care. I therefore hereby allow Sonoran Desert Pet Resort to attain medical attention for my dog from any qualified veterinarian and to transport my dog to and from that veterinarian when Sonoran Desert Pet Resort deems such medical care important for my dog's health. I grant Sonoran Desert Pet Resort or its employees or agents full power of decision involving the medical treatment of my dog, and authorize the use of my credit card, below, for such purpose. This release applies to any claims for injuries or damages related to such medical care or transport.

I understand and agree that if my dog damages property belonging to Sonoran Desert Pet Resort that I shall be responsible for paying for that damage, and that Sonoran Desert Pet Resort may use my Card to pay for that damage. I further understand and agree that if my dog attacks and injures another dog (an altercation between dogs is one-sided and my dog is at fault), I will be responsible for paying for any damage caused to that dog, and that Sonoran Desert Pet Resort may use my Card to pay for that damage.

I represent that my dog is currently in good health and has not had any communicable illness of any kind for one week prior to attending Sonoran Desert Pet Resort. I further represent that each time I bring my dog to Sonoran Desert Pet Resort, I am re-certifying that my dog is in good health and has not had any communicable illness of any kind for one week prior to such attendance.

I represent that my dog is currently protected by a flea care preventative and that my dog will be protected by this preventative throughout each and every day my dog attends Sonoran Desert Pet Resort, each time I bring my dog to Sonoran Desert Pet Resort.

I represent that my dog does not have a history of aggressive behavior towards other dogs or humans.